

### Aim

The Certificate II program is designed to introduce students to many aspects of Hospitality through engaging excursions, gaining a Barista Course and Responsible Service of Alcohol Certificate. These, along with the opportunity to engage with school functions and team challenges, provides the student with a job ready resume. Students gain experience of both front and back of house service. This includes; working in a safe manner (OH & S), food hygiene standards, food preparation and food service, and meal presentation techniques. In addition, students learn that hospitality is about serving others and the importance of communication skills with both colleagues and customers by participating in house functions. On successful completion of all 1 and 2 units, students receive a Certificate 2 in Hospitality. Further study in the second year will be a completion of Certificate 3 & 4 in Kitchen Operations.

Students gain knowledge and develop skills through practical activities, quizzes, team challenges, excursions to restaurants, food suppliers and various hospitality sector establishments. They also participate in simulated food service experiences through running “pop up restaurants” for staff, students and parents at the college, and special events such as the Wine Tasting Evening.

Location:	<p>Mount Lilydale Mercy College (MLMC) 120 Anderson St, Lilydale Year 1 – Wednesdays 1:15pm – 5:00pm Year 2 – Will not be proved by MLMC, Students will need to attend another provider to complete this course MLMC offers this course on behalf of iVET Trades RTO Number 32275. Certificates will be issued under the iVET Trades banner.</p>
Credit towards VCE /VCE VM:	<p><b>Year One</b> On successful completion of all 1 and 2 units, students receive a Certificate 2 in Hospitality. students are eligible for recognition for two VCE VET units at unit 1-2 level.</p> <p><b>Year Two</b> Further study in the second year will be a completion of Certificate 3 &amp; 4 in Kitchen Operations.</p>
Cost:	Students need to check with their home school regarding cost of course and required resource costs.
Work placement:	Students may be required to complete work placements in the hospitality industry.
Additional requirement:	This program may also require additional attendance at TAFE out of normal school hours (evening and/or during school holidays).



## Units

At the completion of the of Certificate II Hospitality after the 1st Year students may elect to continue in either:

- Certificate II Kitchen Operations Units 3 & 4 (Block Credit Recognition available or scored assessment available)
- Students wishing to receive a scored assessment may also choose to complete a Certificate III in Catering Operations through a provider as recommended by your school

### Certificate II in Hospitality COURSE OUTLINE Units of Competence—VCE VET Units 1 & 2

SITXFSA001 - Use hygienic practices for food safety	SITHIND002 - Source and Use Information on the Hospitality Industry
SITXWHS001 - Participate in Safe Work Practices	BSBWOR203 - Work Effectively with others
SITHCCC002 - Prepare and Present Simple Dishes	SITHIND003 - Use Hospitality Skills Effectively
SITCCC001 - Use food preparation equipment	SITCCS003 - Interact with Customers
SITXINV002 - Maintain the quality of perishable supplies	SITCOM002 - Show Social and Cultural Sensitivity
SITHKOP001 - Clean kitchen premises and equipment	SITHCCC005 Prepare Dishes using basic methods of cookery



## Potential Employment/Pathway Opportunities

This dual qualification provides a pathway to work in Hospitality organisations such as restaurants, hotels, catering operations, clubs, cafes, cafeterias, and coffee shops.

Career pathways include further study in Commercial Cookery or opportunities to take on a trainee or apprenticeship in the many facets of Hospitality. Students also wishing to pursue a career in hotel management or tourism would benefit from completing the certificate.

## Potential Pathways to TAFE

- Certificate or Diploma in Hospitality.
- Certificate of Diploma in Tourism.
- Some TAFE courses have articulation arrangements into hospitality & business degree courses.



Billanook College  
 Healesville High School  
 Lilydale Heights College  
 Lilydale High School  
 Mooroolbark College  
 Mount Evelyn Christian School  
 Mount Lilydale Mercy College  
 Yarra Hills Secondary College  
 Upper Yarra Secondary College

**Recognition of Prior Learning:** Students who feel that they have previous studies, education or work skills may apply to the VET Coordinator to have their current competencies assessed.

**Complaints Policy:** Students who feel that they have been unfairly treated as part of their enrolment or enrolment procedure may apply to the VET Coordinator for an application to process their claim under the school/training provider's complaints policies and procedures.

**Disclaimer:** All effort has been made to ensure that the information contained in this brochure is correct at the time of publication. However the information in this brochure is subject to change.